

Corrigendum (Date-30.12.2016)

RFP on Empanelment of Enrolment Agency for Aadhaar Enrolment & other Aadhaar Related Services

(RFP Reference No: OCAC-eGOV-7/2016/ENQ/16033)

| SL# | Clause No | Existing Clause | Revised Clause |
|-----|---------------------------------|---|--|
| 1. | Page No 9-10 (Ceiling Price) | <p>Ceiling price for Enrolment : ₹24.05/-(excluding applicable taxes) per Aadhaar Generation (if the BME kit provided by OCAC)</p> <p>Ceiling price for mandatory Biometric Updation as prescribed by UIDAI : ₹15/- (excluding applicable taxes) per Aadhaar Generation.</p> <p>Ceiling Price for Aadhaar Service (excluding applicable taxes) – As per prescribed rate of UIDAI</p> <ul style="list-style-type: none">• Biometric/demographic updation: Rs. 15/- per update request.• Status Query: Rs. 5/- per query.• Lost EID: Rs. 10/- per lost EID query.• e-Aadhaar: Rs. 10 / - per E-Aadhaar printing.• Aadhaar on PVC card: Rs. 25/ - per PVC card• Best Finger detection: Rs. 5 / -• Mobile, Email, Consent update: Rs. 5/- | <ul style="list-style-type: none">• Ceiling price for Enrolment : ₹24.05/- (excluding applicable taxes) per Aadhaar Generation (if the BME kit provided by OCAC)• Ceiling price for Aadhaar Generation (if BME kit provided by EA) and mandatory Biometric Updation is as per the UIDAI prescribed rate, which will be paid by UIDAI to OCAC.• The cost for other Aadhaar services (like biometric/demographic updation, find Aadhaar, best finger detection etc.) will be collected from residents by the Enrolment Agency; which will be as per the UIDAI prescribed rate. |

6. Annexure II – Financial Bid Form (Revised)

| SL. No (A) | Schedule (B) | Name of the District (C) | Cost per UID = Cost of every Aadhaar generated in INR (excluding applicable taxes) -If BME kit provided by OCAC (D) | Cost per UID = Cost of every Aadhaar generated in INR (excluding applicable taxes) -If BME kit provided by EA (E) | Cost per UID = Cost of every Aadhaar generated for 0 to 5 year child in INR through TAB (excluding applicable taxes) (F) | Cost per mandatory Biometric updation = Cost of every successful updation INR (excluding applicable taxes) (G) |
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Note:

- a. Cost per UID = Cost of enrolment for per successful generation of UID.
- b. The “Cost per UID” shall include all costs like the equipment costs, manpower costs, logistics for transfer of data to UIDAI, CIDR / State data centre, cost of scanning of document if implemented by UIDAI, DMS dispatch cost, vehicle costs, travel and lodging costs, taxes and duties and any other miscellaneous costs.

Other terms and conditions of the RFP including last date of submission of bid response remain unchanged.

Corrigendum (Dated 26.12.2016)

RFP on Empanelment of Enrolment Agency for Aadhaar Enrolment & other Aadhaar Related Services

(RFP Reference No: OCAC-eGOV-7/2016/ENQ/16033)

| SL# | Clause No | Existing Clause | Revised Clause |
|-----|---|---|---|
| 1. | 3.7 EMD (Vol-I, Page No-11) | 3.7 EMD (Vol-I, Page No-11) Point – i Bidders must submit an EMD of ₹1,00,000/- for each district quoted for; subject to a minimum amount of Rs.3,00,000/- in the shape of DD issued by any scheduled bank in favor of Odisha Computer Application Centre, payable at Bhubaneswar. | Bidders must submit an EMD of ₹50,000/- for each district quoted for; subject to a minimum amount of Rs.1,50,000/- in the shape of DD issued by any scheduled bank in favor of Odisha Computer Application Centre, payable at Bhubaneswar. |
| 2. | 3.10 Performance Bank Guarantee (Vol-I, Page No-12) | The selected Bidder shall be required to furnish a Performance Bank Guarantee equivalent to 10% of the contract value rounded off to the nearest thousand Indian Rupees, in the form of an unconditional and irrevocable bank guarantee from a scheduled commercial bank in India in favour of Odisha Computer Application Centre(OCAC) for the entire period of contract with additional 90 days claim period. The bank guarantee must be submitted after award of contract but before signing of contract. The successful bidder has to renew the bank guarantee on same terms and conditions for the period up to contract including extension period, if any. Performance Bank Guarantee would be returned only after successful completion of tasks assigned to them and only after adjusting/recovering any dues recoverable/payable from/by the Bidder on any account under the contract. On submission of this performance guarantee and after signing of the contract, demand draft submitted towards EMD would be returned in original. | The selected Bidder shall be required to furnish a Performance Bank Guarantee equivalent to <u>10% of 75% of the contract value</u> rounded off to the nearest thousand Indian Rupees, in the form of an unconditional and irrevocable bank guarantee from a scheduled commercial bank in India in favour of Odisha Computer Application Centre(OCAC) for the entire period of contract with additional 90 days claim period. The bank guarantee must be submitted after award of contract but before signing of contract. The successful bidder has to renew the bank guarantee on same terms and conditions for the period up to contract including extension period, if any. Performance Bank Guarantee would be returned only after successful completion of tasks assigned to them and only after adjusting/recovering any dues recoverable/payable from/by the Bidder on any account under the contract. On submission of this performance guarantee and after signing of the contract, demand draft submitted towards EMD would be returned in original. |
| 3. | SEC NO 3.4, PAGE-20 Point No 4 | Point 4 The bidder must have carried out minimum 50,00,000 (Fifty Lakhs) Numbers of Aadhaar Generation as per UIDAI norms, for NPR or UIDAI Enrolment in India and at least 5,00,000 Aadhaar Generation in Odisha as on date of bid submission per schedule. | Clause 3.4 Point. No.4 The bidder must have carried out minimum 50,00,000 (Fifty Lakhs) Numbers of Aadhaar Generation as per UIDAI norms, for NPR or UIDAI Enrolment in India and at least 1,00,000 Aadhaar Generation in Odisha as on date of bid submission per schedule. |
| 4. | New Clause | | <u>Non return of kits provided by OCAC</u> After expiry or termination of contract the bidder shall return the kits provided by OCAC. If the bidder does not return the kit supplied by OCAC, cost of the equipment calculated at the rate of 60% depreciation per year shall be recovered from the defaulting bidder. |

6. Annexure II – Financial Bid Form (Revised)

| SL. No (A) | Schedule (B) | Name of the District (C) | Cost per UID = Cost of every Aadhaar generated in INR (excluding applicable taxes) -If BME kit provided by OCAC (D) | Cost per UID = Cost of every Aadhaar generated in INR (excluding applicable taxes) -If BME kit provided by EA (E) | Cost per UID = Cost of every Aadhaar generated for 0 to 5 year child in INR through TAB (excluding applicable taxes) (F) | Cost per mandatory Biometric updation = Cost of every successful updation INR (excluding applicable taxes) (G) |
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Note:

- a. Cost per UID = Cost of enrolment for per successful generation of UID.
- b. The “Cost per UID” shall include all costs like the equipment costs, manpower costs, logistics for transfer of data to UIDAI, CIDR / State data centre, cost of scanning of document if implemented by UIDAI, DMS dispatch cost, vehicle costs, travel and lodging costs, taxes and duties and any other miscellaneous costs.
- c. As per UIDAI norms, OCAC will get ₹40/- from new Aadhaar Generation and ₹25/- per Aadhaar Generation of child less than 5 years. So bidder has to quote the cost accordingly keeping Registrar cushion.

Other terms and conditions of the RFP including last date of submission of bid response remain unchanged.

Pre bid Resolution Document

| S. No | RFP Document Reference(s) (Section & Page Number(s)) | Content of RFP Requiring Clarification(s) | Points of Clarification | Response of OCAC/ Clarification/ Revised clause |
|--------------|---|---|---|---|
| 1 | 3. Instructions To Bidder (Vol-I, Page No-9) Ceiling Price | Ceiling price for Enrolment : ₹24.05/-(excluding applicable taxes) per Aadhaar Generation (if the BME kit provided by OCAC) Ceiling price for mandatory Biometric Updation as prescribed by UIDAI : ₹15/-(excluding applicable taxes) per Aadhaar Generation. | In RFP You have asked the pricing inclusive of all taxes in the Page No 26 (Annexure-II: Financial Bid Form) | Financial bid form has been revised. |
| 2 | 3.7 EMD (Vol-I, Page No-11) | 3.7 Earnest Money Deposit I. Bidders must submit an EMD of ₹1,00,000/- for each district quoted for; subject to a minimum amount of Rs.3,00,000/- in the shape of DD issued by any scheduled bank in favor of Odisha Computer Application Centre, payable at Bhubaneswar. | a) Rs. 100000/- EMD per District is very high as it is the last phase of the work. The District like Debagarh Having only 32000 Left out also comes under the same condition. While other NSR Agencies are also working in all districts of Odisha. b) Whether EMD is exempted for MSME or NSIC Registered Agencies? | 3.7 Point (i) Bidders must submit an EMD of ₹50,000/- for each district quoted for; subject to a minimum amount of Rs.1,50,000/- in the shape of DD issued by any scheduled bank in favor of Odisha Computer Application Centre, payable at Bhubaneswar. |
| 3 | 5.3.2 (Vol-I, Page No-13) | 5.3.1 All the quotes received for particular district will be tabulated for that district. 5.3.2 The L1 quote received against respective district shall be the baseline rate for enrolment for that districts. 5.3.3 The other bidders, those who have quoted for that particular (district) schedule, shall be asked for giving their | If The L1 Bidder will Not work in that Particular District Then Why Other Bidders will work in L1 Bidder's Price. In this case the L1 Rate of Working Bidders should be taken into the account. | No Change. As per RFP. |

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| | | written consent to match the L1 rates | | |
| 4 | 1.3 Service Level (Vol-II, Page No-15) | | In Final stage of work, The penalty clause should be omitted. | No Change. As per RFP. |
| 5 | 1.1.1 Procure Biometric Devices as per UIDAI Specifications (Vol-II, Page No-4) | BME Kit Supplied By OCAC | As RGI Kits are Old, if any hardware failure will be there to the OCAC supplied Kits, who will be responsible for repair and maintenance of those Kits. | Repair and maintenance is the responsibility of bidder. |
| 6 | 3.10 Performance Bank Guarantee (Vol-I, Page No-12) | <p>3.10 Performance Bank Guarantee</p> <p>The selected Bidder shall be required to furnish a Performance Bank Guarantee equivalent to 10% of the contract value rounded off to the nearest thousand Indian Rupees, in the form of an unconditional and irrevocable bank guarantee from a scheduled commercial bank in India in favour of Odisha Computer Application Centre(OCAC) for the entire period of contract with additional 90 days claim period. The bank guarantee must be submitted after award of contract but before signing of contract. The successful bidder has to renew the bank guarantee on same terms and conditions for the period up to contract including extension period, if any. Performance Bank Guarantee would be returned only after successful completion of tasks assigned to them and only after adjusting/recovering any dues recoverable/payable from/by the Bidder on any account under the contract. On submission of this performance guarantee and after signing of the contract, demand draft submitted towards EMD would be returned in original.</p> | <p>a) The enrollment in Odisha is in a saturation Stage. The other NSR Agencies are also working in the state. So The PBG of 10% of contract value is very high. It should be reduced.</p> <p>b) Whether PBG is exempted for MSME or NSIC Registered Agencies?</p> | The Performance bank Guarantee will be 10% of 75% of the contract value (considering the contract value is not as per actual rater a projected one) |

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| | | For calculation of the Bank Guarantee amount, the rate finalized for UID enrolment in a particular District will be multiplied by the population (2015 projected) of the District pending to be enrolled (i.e. population – number of UID's generated as per UIDAI portal on the date of opening of bid) to calculate the estimated value of the contract. The selected bidders shall pay 10% of this estimated contract value as Performance Bank Guarantee. | | |
| 7 | SEC NO 3.4, PAGE-20 | The bidder must have carried out minimum 50,00,000 (Fifty Lakhs) Numbers of Aadhaar Generation as per UIDAI norms, for NPR or UIDAI Enrolment in India and at least 5,00,000 Aadhaar Generation in Odisha as on date of bid submission per schedule. | It is requested to reduce the eligibility criteria to Minimum 20 lakhs (Twenty Lakhs) number of aadhaar generation without restriction of 5 lakhs in Odisha because the left out population is only 76 lakhs & the Odisha state was under NPR & agencies directly under UIDAI could not able to work. Sealing of 5 Lakhs in Odisha will debarred most of UIDAI agencies interested to work in the State. | Clause 3.4 Point. No.4 The bidder must have carried out minimum 50,00,000 (Fifty Lakhs) Numbers of Aadhaar Generation as per UIDAI norms, for NPR or UIDAI Enrolment in India and at least 1,00,000 Aadhaar Generation in Odisha as on date of bid submission per schedule. |
| 8 | SEC NO 3.1 PAGE- 09 | Ceiling price for Enrolment :₹24.05/-(excluding applicable taxes) per Aadhaar Generation (if the BME kit provided by OCAC) | What are the equipment included in the BME kit? Equipment like Laptop, Fingerprint Scanner, Iris Scanner, Camera, Printer, Documents Scanner are included or not. | Kit includes only Laptop, Fingerprint Scanner, Iris Scanner and Camera. |
| 9 | 3.1 Part-Standard Page 9 | 1.8 If a bidder (singlr/Consortium) 1.10. Consortium not allowed | | Consortium is not allowed |
| 10 | | Who will be responsible to bring left out enrolee to the camp location | | District/Block administration will conduct necessary awareness campaign before the schedule of the camp. |
| 11 | What happen if the turnout will be very low in the camp as the payment will be made based | | | The bidder has to carry the risk. |

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| | on the quantity not on maN DAYS | | | |
| 12 | Who will issue the completion/ saturation certificate in GP/Block/District? | | | Saturation certificate is not required. |
| 13 | How the sensitization will be done for awareness of public | | | District/Block administration will conduct necessary awareness campaign before the schedule of the camp. |
| 14 | What are the reports/documents/certificates required for raising claim bills | | | 1. Invoice 2. Self certified MIS data like no. enrolment, no. of packets uploaded, no. of Aadhaar generated |
| 15 | In order to avoid financial Loss, minimum 40-50 new enrolment has to be done. How the same will be vensured by the District authorities? | | | District administration will conduct awareness campaign only. It can't ensure 40-50 enrolments in a day. However, the financial viability provision in there in the RFP for collection of Convenience (user) fee by the EAs for other Aadhaar services like update, quesry etc. |
| 16 | SEC NO 3.4, PAGE-20 | The bidder must have carried out minimum 50,00,000 (Fifty Lakhs) Numbers of Aadhaar Generation as per UIDAI norms, for NPR or UIDAI Enrolment in India and at least 5,00,000 Aadhaar Generation in Odisha as on date of bid submission per schedule. | Requested to reduce minimum enrolment in Odisha. (During discussion) | Clause 3.4 Point. No.4 The bidder must have carried out minimum 50,00,000 (Fifty Lakhs) Numbers of Aadhaar Generation as per UIDAI norms, for NPR or UIDAI Enrolment in India and at least 1,00,000 Aadhaar Generation in Odisha as on date of bid submission per schedule. |
| 17 | | The Enrolment Agency (EA) must be empanelled with UIDAI for the State of Odisha with minimum technical capability of "T2" and minimum Financial capability of "F1" as per latest empanelled list issued by UIDAI on 10.11.2016. | Both may please be made lowest and may be made as preferable and not mandatory. This will encourage many small entrepreneur of Odisha from different association registered under IT department/OCAC and create scope for companies like us. This opportunity will help "make in Odisha" initiative successful. We have good credentials | As per RFP. |

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| | | | of field biometric enrolment like BKKY & RSBY under Govt. of Odisha and capable for doing Aadhaar Enrolments. Annual turn-over may please be made 10 Lacs to encourage us. | |
| 18 | | The bidder Should have an active enrolment code for carrying out enrolment work under UIDAI enrolment framework. | This encourages the exploitation of existing EAs to subcontract small vendors/company after booking the order. Request to create opportunity for real working vendors. We have good credentials of field biometric enrolment like BKKY & RSBY under Govt. of Odisha. EA Code may please be made preferable and this type of field work may please be included as criteria. OCAC being nodal department of UIDAI may help us for creation of EA Code. | As per RFP |
| 19 | | The bidders shall have minimum 100 (one hundred) active certified Supervisory level operators under their EA code for Odisha. Service provider should attach screen shot of UIDAI Admin Portal showing details of supervisory level operator status. | Already established and very few EAs of Odisha are eligible. This limits the EAs to 3 to 4 and limiting to EAs of Odisha only. Agencies worked with 20 biometric enrolment operators in any biometric capture related work may please be considered. Equal opportunity should be given to all. | As per RFP |
| 20 | | The bidder must have carried out minimum 50,00,000 (Fifty Lakhs) Numbers of Aadhaar Generation as per UIDAI norms, for NPR or UIDAI Enrolment in India and at least 5,00,000 Aadhaar Generation in Odisha as on 21date of bid submission per schedule. | At present more than 100 EAs are working in Odisha to support Govt to saturate child and other enrolment. All should be given equal chance. All should be given equal chance along with agencies like us. As per this clause, only 8 EAs have crossed the 5 Lacs Aadhaar Generation mark in Odisha, out of which only three EAs are active at present i.e. Computer LAB, India Computer Centre & Sarada. Please find attached portal screen shot for reference. The tender is becoming limited for these three EAs only. This clause may please be waived for encouraging new entrepreneur and also Aadhaar Generation figure may please be reduced to 10,000 in any | Clause 3.4 Point. No.4 The bidder must have carried out minimum 50,00,000 (Fifty Lakhs) Numbers of Aadhaar Generation as per UIDAI norms, for NPR or UIDAI Enrolment in India and at least 1,00,000 Aadhaar Generation in Odisha as on date of bid submission per schedule. |

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| | | | state of India for the agencies having EA Code. | |
| 21 | | The bidder must have presence with Odisha and at least 50 employees on it payroll. EA to submit PF return of any 3 months after 1.1.2016 as documentary proof. | May please be reduced to 10 to encourage new/small entrepreneurs. | As per RFP |
| 22 | | The Bidder shall attach self attested copies of Service Tax Registration no., Income Tax Permanent Account No. (PAN), PF and ESI registration with relevant certificates as applicable | For new/small entrepreneurs opening of PF & ESI registration within 10 days, declaration may please be accepted. | As per RFP |
| 23 | | Consortium is not allowed. | OK. | Consortium is not allowed. |